We are currently in Phase 1 of the grant project, which officially began as of December 1, 2008. We were scheduled to have moved into Phase 2 of the project by June 2009, however we have faced some delays in getting version 1.0 running in the production environment. At this point we are estimating that we will test the system in production during the first few weeks of July and barring any unforeseen issues, we hope to move to full reliance on the CRMS for copyright review before the end of the month. The project is currently proceeding about one month behind what was proposed in the Project Schedule of Completion submitted with the grant proposal.

Summary of activities – February-June 2009


- Completed Development of Beta Version (scheduled January through February 2009):
  - Copyright Review Database Tables finalized
  - CRMS Reviewer Web Application – Review interface, Expert Review interface and various Administrative interfaces have been built and tested.
  - Ranking Queues of items for Review– processes to load the reviewer queue and expert reviewer queue developed
  - Selection criteria and process of selecting candidate volumes for review developed
  - Process for exporting determinations to Rights Database developed

- Refine and Test Beta Version – March - May 2009
  - User Testing - Library Usability Working Group evaluated the Review interface of the Beta Version by conducting focus groups with EA Unit staff and provided recommendations for changes to interface
  - Enhanced/refined reviewer interface based on UG feedback and additional input and ongoing review by Project Manager and EA Unit Administrator (with periodic solicited feedback from E-A Unit Staff)
  - Developed process to clear the queue of items that have been reviewed
  - Developed process to populate the rights database with final determinations
  - Defined and implemented automated process for updating the reviewer queue with new items
- Developed and tested script to load rights determinations from pre-CRMS Excel spreadsheets
- Ongoing testing of functionality and refinements of review, expert review and administrative processes by Project Manager and EA Unit Administrator with continuous feedback to Programmer

Activities Planned for July 2009

Programmer will investigate and attempt to address the most recent issues identified during testing of the Development instance of the system. Assuming the issues are not complex, we will begin another round of user testing of the CRMS on the Production server by week of July 6th and continue to identify and address any additional issues that we find. Finally, as stated above, barring unforeseen issues we project that we will move to full use of the Production version of the CRMS by the end of July. Additional activities for July include: orientation and training the new CRMS Programmer (see Administrative section below); create interface and functionality for longitudinal tracking of user stats; update technical documentation of the system and create more formal user documentation of the system once development is complete/stable for this version.

Administrative:
- The original programmer assigned to work on the CRMS, Josh Santelli, resigned from the Library in March 2009. An interim programmer, Jose Blanco, who normally works on Deep Blue (our institutional repository), was assigned to work on the project until we could hire a new programmer. A search was conducted during April and May and we interviewed several candidates in late May. Our new programmer, Brian “Moses” Hall, will start on Monday July 6th. Moses has a background in computational linguistics and is a University of Michigan alumnus. He has spent the past several years at the University of Pittsburgh working on the TuTalk Intelligent Tutoring System.
In the report from the Usability Group evaluating the Beta version of the CRMS review interface, one of the main recommendations was to provide users with larger displays (20” diagonal or greater) at their workstations so that the entire navigation of the CRMS and HathiTrust pageturner displayed on the screen without the need to scroll. It was noted that all users’ monitors were currently averaging 17” in size. We informed Library administration of these issues and funding was procured to supply larger monitors to all who will be working on the CRMS. After evaluation of several monitors we decided on the Samsung SyncMaster 2243BWT based on the size of the screen (it is 24” widescreen, with enough vertical space to eliminate the need to scroll) and the resolution (1920 X 1200).

At our request, the deadline for our first interim narrative report due to the IMLS has been extended to July 31, 2009.