

# Undergraduate Use of MLibrary Collections:

## Results of a User Survey

*Summary Report*

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## Background

The collection development policy for the Shapiro Undergraduate Library at the University of Michigan went through a major revision in 2006 following the release of a report by the Shapiro Undergraduate Library Collection Task Force, (additional minor modifications were made in 2010). The collection underwent a major weeding project from October 2006 through June 2010 thereby reducing the collection size from approximately 210,000 to 150,000 volumes. In preparation for updates to the collection policy for Shapiro Undergraduate Library, Pam MacKintosh, collection coordinator for undergraduate collections, and Helen Look, Collection Analyst, with additional assistance from colleagues in Library Systems and Spatial and Numeric Data Services, analyzed the use of collections by first- and second-year undergraduates over a two year period from 2008-2010. This review, conducted

during Fall 2011, provided a better understanding of undergraduate use of circulating books across all library collections and of related services such as holds, recalls, and renewals.

During Winter 2013, Kelly Davenport, University Library Associate, assisted Pam MacKintosh in implementing a survey which gathered information on undergraduate collections use as well as preferences for formats (books and journals, print and electronic). This survey was not targeted to measure the use of specific campus libraries or collections, but looked at undergraduate use more generally across MLibrary. The following information relates to this survey effort.

## Survey Details

### Development and Marketing

The survey team administered the instrument in Qualtrics (See the Appendix for survey questions and detailed results). The survey was open for two weeks in late March/early April 2013. Potential respondents were directed to the survey in various ways:

- “Spotlight” on the library gateway
- Slides on digital screens in the Shapiro Library lobby
- Table tents in the libraries
- Emails sent by subject specialists to undergraduate student email lists in the departments they serve
- Flyers at public service points (reference and circulation desks)

After a week of a fairly low response rate, bookmarks were provided to the circulation desks in the Shapiro Library, Askwith Media Library (service point for University Reserves books), and the Hatcher Library. Circulation staff members were asked to put a bookmark in books checked out to undergraduates. Each marketing method mentioned that survey participants would be entered in a random drawing for one of two awards, namely for Blue Bucks (valued at \$25 each), a campus “gift card” which can be used at various campus eateries, vending machines, and laundry facilities.

### Response

After two weeks, we received 120 survey results. The responses were well distributed across the various academic levels, with significantly more responses from third-year students (45 responses/37.5% of respondents). The rest of the participants were evenly distributed across the other three academic classes:

- First-year (23/19%)
- Second-year (21/17.5%)
- Third-year (45/37.5%)
- Fourth-year (23/19%)
- Fifth-year or greater (8/7%)

The respondents represented a wide range of majors. Forty different majors were identified but the largest groups were:

- economics (19 students/16% of respondents)
- psychology (13/11%)
- neuroscience (11/9%)
- history (8/7%)
- political science (7/6%)
- biopsychology, cognition, and neuroscience (BCN) (6/5%)

Other majors were represented by one to five participants. Our largest undergraduate programs are psychology, economics, English, and political science. The distribution of participants reflects that, although there were surprisingly few English major participants (3/2.5%).

In addition to answering the survey questions, 97 respondents (81%) also provided free-text answers to a question asking them to describe a recent experience using library resources.

|   |       | What year are you in school? - Undergraduate |             |            |             |                    | Total |
|---|-------|--|-------------|------------|-------------|--------------------|-------|
|   |       | First Year                                   | Second Year | Third Year | Fourth Year | Fifth Year or More |       |
| In the last year, have you used print books from any U-M library?                                       | Yes   | 14   | 11          | 27         | 17          | 7                  | 76    |
|   | No    | 9  | 10          | 17         | 6           | 1                  | 43    |
|   | Total | 23   | 21          | 44         | 23          | 8                  | 119   |
| In the last year, have you used eBooks from any U-M library?  | Yes   | 8  | 4           | 17         | 14          | 4                  | 47    |
|   | No    | 15   | 17          | 27         | 9           | 4                  | 72    |
|   | Total | 23   | 21          | 44         | 23          | 8                  | 119   |
| In the last year, have you used print scholarly journals from any U-M library? An example of a schol... | Yes   | 10   | 4           | 16         | 13          | 3                  | 46    |
|   | No    | 12   | 17          | 28         | 10          | 5                  | 72    |
|   | Total | 22   | 21          | 44         | 23          | 8                  | 118   |
| In the last year, have you used print popular magazines from any U-M library? An example of a popula... | Yes   | 2  | 0           | 2          | 5           | 0                  | 9     |
|   | No    | 20   | 20          | 40         | 18          | 8                  | 106   |
|   | Total | 22   | 20          | 42         | 23          | 8                  | 115   |
| In the last year, have you used print newspapers from any U-M library?                                  | Yes   | 3  | 1           | 3          | 0           | 0                  | 7     |
|   | No    | 19   | 19          | 40         | 23          | 8                  | 109   |
|   | Total | 22   | 20          | 43         | 23          | 8                  | 116   |
| In the last year, have you used online (full text) articles from databases?                             | Yes   | 18   | 16          | 38         | 17          | 4                  | 93    |
|   | No    | 4  | 4           | 5          | 6           | 3                  | 22    |
|   | Total | 22   | 20          | 43         | 23          | 7                  | 115   |

## Highlights of Survey Results

### General

- Print books were ranked highest in terms of ease of reading.
- eBooks were ranked highest in terms of ease of access from outside the library.
- Print popular magazines and online articles were ranked easiest to find.

- More respondents have used online articles (81%) and print books (63%) in the last year than any other format.
- Usage across formats and academic level is fairly steady; a student's year in school does not seem to influence their choice of formats, though third- and fourth-year students were more likely to use print scholarly journals and eBooks than first- and second-year students.

### Print Books

- **Use:** 63% of survey respondents have used print books in the last year.
- **Frequency of use:** Of those who've used print books in the last year from the library, 49% used them less than once a month.
  - **Purpose for use:** 78% reported using print books for writing a paper that requires sources; 48% used print books for pleasure reading.
  - **Reasons for use:** 68% reported that print books were easy to read; 41% reported that print books were easy to find.

### EBooks

- **Use:** 39% of respondents have used eBooks in the last year.
- **Frequency of use:** Of those who've used eBooks, 51% used them less than once a month.
- **Purpose of use:** 89% used eBooks to write a paper requiring sources; 47% used eBooks for completing a homework assignment.
  - **Reasons for use:** 77% reported using eBooks because they were easy to access from outside the library; 49% reported using eBooks because they were easy to find.

### Print Journals

- **Use:** 39% have used print journals in the last year.
- **Frequency of use:** 45% used them less than once a month.
- **Purpose of use:** 91% used print journals to write a paper requiring sources; 58% reported using print journals for homework assignments.
  - **Reasons for use:** 56% reported that print journals were easy to access from outside the library; 49% reported that print journals were easy to find.

### Print Popular Magazines

- **Use:** Only 8% of respondents have used print popular magazines in the last year.
- **Purpose of use:** 56% reported using print popular magazines for pleasure reading; 44% used magazines for writing a paper.

- **Reasons for use:** 75% reported that print magazines were easy to find; 50% reported that print magazines were easy to skim.

### Print Newspapers

- Only 6% of respondents have used newspapers in the last year.

### Online Articles

- **Use:** 81% have used online articles in the last year.
- **Frequency of use:** 33% used online articles 2-3 times a month; 24% used online articles less than once a month; 18% reported use of once a month; 15% reported use of once a week.
- **Purpose of use:** 94% used online articles for writing a paper; 65% used articles for homework assignments; 46% used articles for presentations/multimedia projects.
- **Reasons for use:** 69% reported that online articles easy to find; 63 percent reported that online articles were easy to access; 48% reported online articles were easy to search.

### Audiobooks

- 2% of respondents have used audiobooks in the last year (2 people).

## Selected Themes Represented in Free-Text Responses

### Format

#### *Articles and/or databases (37 responses)*

Selected comments include:

"I have only used the online data bases to write research papers. I found them very helpful and very plentiful, i just wish that it were quicker and easier to get a glimpse of what the article was about. Also if they all already had MLA citation on them."

"I was assigned to use the online resources my freshman year in Bio 173 as well as English 125. It was a nice experience to find out what I could get out of using such resources, but I can honestly say that I was only able to appreciate this when being assigned to use these resources specifically."

"I had to write a paper for an upper level biology class and I was looking for older articles online. This helped me so much with my project, especially after I took a class and learned how to use the search engine (i.e. web of sciences). I was successful in getting the documents/articles I needed, although it took some getting used to but I wish I knew about this resource when I was a freshman!"

"I have recently used the library research database (PsycInfo) to look for Psychology research journals that may be helpful for my research project. I needed some citations and extra information to prepare my poster abstract submission. I successfully got the information I needed, and I especially liked the fact

that I could download the relevant articles in PDF format. The only down side is that sometimes not every article is available as full text."

"I'm in the process of compiling information for a presentation on Special Education in the school systems and how it relates to SES. I feel like there are a lot of science journals in the UM databases, and not a whole lot of current social science studies or qualitative studies. Additionally, the search feature provides many results, but it is not quite simplified or narrowed to the topic."

### *Books (19 responses)*

Selected comments include:

"I wrote research papers in both my religion and anthrobio classes last semester and the online library data base was vastly helpful! I was able to locate all of the books I needed. My only concern would be the difficulties I had locating a book that was not on the Ann Arbor campus."

"I was looking for books on the artist Hieronymus Bosch and on the court of Phillip II in order to write a research paper for class. I found promising books on the online catalog and was able to get the books from the library, and they have been useful in my research."

"Recently, I tried to get a book for a class about indigenous history in South America. I was eventually successful but had to wait until the book was returned to use it."

"I'm currently researching relationships both among people in homeless communities and with people outside the community, specifically, with service/outreach workers from churches. I found a great book about it called Crossing Borders and was very excited to see that it was available full text online so that I could access it immediately and from the comfort of my home."

"I needed to look for a textbook I could not afford to buy for the term. There was a bit of required reading, so I borrowed the book from askwith and read what I needed to. I also looked at another textbook for a presentation I had to give."

"I was looking for particular books to help me complete my senior honors thesis. I was successful in getting the information I needed, and even more."

"I am looking for material for the research paper for economics class. I was not successful in certain times because the book are on reserve or had been borrowed by someone else."

"I wanted to check out two books for a class instead of having to buy them. I was really happy with my library experience because I have been able to check out the books for the whole semester."

### *Unspecified Resources (8 responses)*

Selected comments include:

"Used the library for looking for outside sources for an English paper, and I was successful in not only finding sources but also incorporating them into my paper."

"Resources for my papers. I was successful because I took a class on Digital Research."

"I think that the staff is very helpful and I always find what I need."

"Most of the time I use the library for research purposes. I used to only know about Myrlyn but a library assistant showed me Article Plus which has been a big help."

### **Service Portal**

#### *Mirlyn (8 responses)*

Selected comments include:

"I requested a book online for pickup and was able to pick it up within the next few days."

"I was looking for the magazine 'Folkways.' It appeared in my Mirlyn search as available in Hatcher Library, but when I clicked the link, it said 'unavailable online.' So, I was not successful in getting that information."

"I normally use the Mirlyn Catalog to search for books or articles. Most of the time I am successful, occasionally not if the search results do not return anything relevant to my homework assignment or project."

#### *ArticlesPlus (5 responses)*

Selected comments include:

"I was looking for articles to write a research paper about Twitter. I used the Articles Plus database and got the information I needed."

"I was looking for academic journals for a research paper to help support my arguments. I was able to find three articles from a variety of journals, all in about half-an-hour using Articles Plus. Super fast, and great, high quality academic research!"

#### *Library Gateway (4 responses)*

Selected comments include:

"I used the library website to book a study room a week ago. It was a very simple process and went smoothly. "

"I was recently working on a presentation for an engineering class and had to do some background research. The resources I needed were easily found online on through databases linked on the UM libraries website."

"I was looking for a scholarly article to use for my research paper on traumatic brain injury and attention. I found a plethora of articles online that I could use for my articles by using the MGetIt links through the library website."

### ***Librarian Contact (5 responses)***

Selected comments include:

"I am writing a thesis and I have spoken in person with two incredibly helpful librarians. I found what I needed and they guided me to new resources the Mlibrary has that I never would have found! In that way, I think that the databases etc that the university has should be more known."

"I was looking for a book on Economics for a report I had to do and I was able to talk to a librarian at the help desk in the Ugli and get help quickly!"

### ***Ask a Librarian IM, specifically (4 responses)***

Selected comments include:

"The library resources are immensely helpful. I had to find an ebook that I had previously found before for citation, however, I just couldn't locate the book. Finally, I asked a librarian over IM to help me find the book, and he/she found it for me in 2 minutes. I used the information to write an analysis paper, and it was a good source."

"I used the ask a librarian service to help me with a paper for my environmental science/political science class. The attendant was really helpful and I was able to find what I needed. I love this service."

### **Suggestions Regarding Library Services**

Nine respondents included comments regarding offering more copies of popular books for pleasure reading, buying more textbooks, and improving the room reservation system for Shapiro/Hatcher.

### **Unsuccessful Interactions**

Only five students indicated they were unsuccessful at finding what they needed from the library (out of 94 responses). Those who were unsuccessful were looking for books that were checked out, books the library did not own, or textbooks the library did not own.

### **Conclusion**

The data from this survey will be used to inform revisions to the Shapiro Undergraduate Library Collection Policy, in terms of the mix of print and electronic resources and the number of copies of high use materials.

## APPENDIX: Survey Questions and Results

### 1. What year are you in school?

| # | Question      | First Year | Second Year | Third Year | Fourth Year | Fifth Year or More | Total Responses | Mean |
|---|---------------|------------|-------------|------------|-------------|--------------------|-----------------|------|
| 1 | Undergraduate | 23         | 21          | 45         | 23          | 8                  | 120             | 2.77 |

| Statistic          | Undergraduate |
|--------------------|---------------|
| Min Value          | 1             |
| Max Value          | 5             |
| Mean               | 2.77          |
| Variance           | 1.36          |
| Standard Deviation | 1.16          |
| Total Responses    | 120           |

### 2. What is your primary major or area of study?

| Answer                          | Total Responses |
|---------------------------------|-----------------|
| Environment                     | 2               |
| Biomolecular Science            | 3               |
| History                         | 8               |
| International Studies           | 4               |
| Political Science               | 7               |
| Neuroscience                    | 11              |
| History of Art                  | 1               |
| Sociology                       | 3               |
| Communication Studies           | 3               |
| Biology                         | 5               |
| Architecture                    | 1               |
| Biochemistry                    | 2               |
| Mathematics                     | 4               |
| Biomedical Engineering          | 2               |
| Aerospace Engineering           | 1               |
| English Language and Literature | 3               |
| Screen Arts & Cultures          | 1               |
| Psychology                      | 13              |
| Economics                       | 19              |
| Computer Science                | 2               |
| Organizational Studies          | 1               |
| Elementary Teacher Education    | 1               |
| Movement Science                | 1               |
| Microbiology                    | 1               |
| Chemical Engineering            | 1               |
| Astronomy and Astrophysics      | 1               |

|  |     |
|--|-----|
| Ecology and Evolutionary Biology                 | 1   |
| Earth and Environmental Sciences                 | 1   |
| Latin American & Caribbean Studies               | 1   |
| Art & Design                                     | 1   |
| Statistics                                       | 1   |
| Business   | 1   |
| Industrial & Operations Engineering              | 1   |
| Cell and Molecular Biology                       | 1   |
| Biopsychology, Cognition, and Neuroscience (BCN) | 6   |
| Materials Science and Engineering                | 1   |
| Women's Studies                                  | 1   |
| Dance  | 1   |
| Nuclear Engineering & Radiological Sciences      | 1   |
| Plant Biology                                    | 1   |
| Total  | 120 |

| Statistic       |                    |
|-----------------|--------------------|
| Most Common     | Economics (15.83%) |
| Total Responses | 120                |

3. Have you ever used these library resources at the University of Michigan? Check all that apply.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | The library website (lib.umich.edu)                         | 111      | 93% |
| 2 | The Mirlyn library catalog (mirlyn.lib.umich.edu)           | 112      | 94% |
| 3 | Online article databases, such as JSTOR or ProQuest         | 92       | 77% |
| 4 | ArticlesPlus (lib.umich.edu/articlesplus)                   | 67       | 56% |
| 5 | Ask a Librarian instant message or email service            | 46       | 39% |
| 6 | Talking to a librarian on the phone                         | 7        | 6%  |
| 7 | Talking to a librarian at the reference desk                | 61       | 51% |
| 8 | Attending a class session or workshop taught by a librarian | 58       | 49% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 119   |

4. Think about the library resources you've used at U-M. Overall, how helpful were they to your studies?

| # | Question                 | 1 | 2 | 3 | 4  | 5  | Total Responses | Mean |
|---|--------------------------|---|---|---|----|----|-----------------|------|
| 1 | Not Helpful:Very Helpful | 0 | 1 | 9 | 62 | 49 | 121             | 4.31 |

| Statistic          | Not Helpful:Very Helpful |
|--------------------|--------------------------|
| Min Value          | 2                        |
| Max Value          | 5                        |
| Mean               | 4.31                     |
| Variance           | 0.42                     |
| Standard Deviation | 0.65                     |
| Total Responses    | 121                      |

5. In the last year, have you used print books from any U-M library?

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 77       | 63%  |
| 2 | No     | 45       | 37%  |
|   | Total  | 122      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.37  |
| Variance           | 0.23  |
| Standard Deviation | 0.48  |
| Total Responses    | 122   |

6. In the last year, how frequently have you used print books from the library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 3        | 4%   |
| 2 | 2-3 Times a Week       | 3        | 4%   |
| 3 | Once a Week            | 4        | 5%   |
| 4 | 2-3 Times a Month      | 13       | 17%  |
| 5 | Once a Month           | 16       | 21%  |
| 6 | Less than Once a Month | 37       | 49%  |
|   | Total                  | 76       | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 6     |
| Mean               | 4.93  |
| Variance           | 1.88  |
| Standard Deviation | 1.37  |
| Total Responses    | 76    |

7. What would you be most likely to use print books for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 59       | 78% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 14       | 18% |
| 3 | Completing a homework assignment.   | 33       | 43% |
| 4 | Researching career opportunities.   | 2        | 3%  |
| 5 | Researching a personal interest or hobby.   | 17       | 22% |
| 6 | For pleasure reading.   | 48       | 63% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 76    |

8. Which of the following factors most influenced your decision to use print books? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 30       | 41% |
| 2 | Easy to read.                                       | 50       | 68% |
| 3 | Easy to skim.                                       | 28       | 38% |
| 4 | Easy to copy, highlight or take notes.              | 11       | 15% |
| 5 | Portable.   | 27       | 36% |
| 6 | Easy to access from outside the library.            | 21       | 28% |
| 7 | Easy to search for particular words or phrases.     | 5        | 7%  |
| 8 | Proximity -- I came across the item while browsing. | 4        | 5%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 74    |

9. In the last year, have you used eBooks from any U-M library?

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 47       | 39%  |
| 2 | No     | 73       | 61%  |
|   | Total  | 120      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.61  |
| Variance           | 0.24  |
| Standard Deviation | 0.49  |
| Total Responses    | 120   |

10. In the last year, how frequently have you used eBooks from the library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 1        | 2%   |
| 2 | 2-3 Times a Week       | 2        | 4%   |
| 3 | Once a Week            | 3        | 6%   |
| 4 | 2-3 Times a Month      | 7        | 15%  |
| 5 | Once a Month           | 10       | 21%  |
| 6 | Less than Once a Month | 24       | 51%  |
|   | Total                  | 47       | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 6     |
| Mean               | 5.02  |
| Variance           | 1.67  |
| Standard Deviation | 1.29  |
| Total Responses    | 47    |

11. What would you be most likely to use eBooks for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 42       | 89% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 14       | 30% |
| 3 | Completing a homework assignment.   | 22       | 47% |
| 4 | Researching career opportunities.   | 1        | 2%  |
| 5 | Researching a personal interest or hobby.   | 5        | 11% |
| 6 | For pleasure reading.   | 5        | 11% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 47    |

12. Which of the following factors most influenced your decision to use eBooks? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 23       | 49% |
| 2 | Easy to read.                                       | 9        | 19% |
| 3 | Easy to skim.                                       | 7        | 15% |
| 4 | Easy to copy, highlight or take notes.              | 7        | 15% |
| 5 | Portable.   | 13       | 28% |
| 6 | Easy to access from outside the library.            | 36       | 77% |
| 7 | Easy to search for particular words or phrases.     | 19       | 40% |
| 8 | Proximity -- I came across the item while browsing. | 4        | 9%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 47    |

13. In the last year, have you used print scholarly journals from any U-M library? An example of a scholarly journal would be the Journal of Athletic Training, or the Journal of Abnormal Psychology.

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 46       | 39%  |
| 2 | No     | 73       | 61%  |
|   | Total  | 119      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.61  |
| Variance           | 0.24  |
| Standard Deviation | 0.49  |
| Total Responses    | 119   |

14. In the last year, how frequently have you used print scholarly journals from the library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 0        | 0%   |
| 2 | 2-3 Times a Week       | 3        | 7%   |
| 3 | Once a Week            | 4        | 9%   |
| 4 | 2-3 Times a Month      | 9        | 20%  |
| 5 | Once a Month           | 8        | 18%  |
| 6 | Less than Once a Month | 20       | 45%  |
|   | Total                  | 44       | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 2     |
| Max Value          | 6     |
| Mean               | 4.86  |
| Variance           | 1.66  |
| Standard Deviation | 1.29  |
| Total Responses    | 44    |

15. What would you be most likely to use print scholarly journals for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 39       | 91% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 18       | 42% |
| 3 | Completing a homework assignment.   | 25       | 58% |
| 4 | Researching career opportunities.   | 3        | 7%  |
| 5 | Researching a personal interest or hobby.   | 2        | 5%  |
| 6 | For pleasure reading.   | 2        | 5%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 43    |

16. Which of the following factors most influenced your decision to use print scholarly journals? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 20       | 49% |
| 2 | Easy to read.                                       | 14       | 34% |
| 3 | Easy to skim.                                       | 10       | 24% |
| 4 | Easy to copy, highlight or take notes.              | 7        | 17% |
| 5 | Portable.   | 3        | 7%  |
| 6 | Easy to access from outside the library.            | 23       | 56% |
| 7 | Easy to search for particular words or phrases.     | 14       | 34% |
| 8 | Proximity -- I came across the item while browsing. | 4        | 10% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 41    |

17. In the last year, have you used print popular magazines from any U-M library? An example of a popular magazine would be Rolling Stone, Time, or Consumer Reports.

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 9        | 8%   |
| 2 | No     | 107      | 92%  |
|   | Total  | 116      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.92  |
| Variance           | 0.07  |
| Standard Deviation | 0.27  |
| Total Responses    | 116   |

18. In the last year, how frequently have you used print popular magazines from the library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 0        | 0%   |
| 2 | 2-3 Times a Week       | 0        | 0%   |
| 3 | Once a Week            | 1        | 11%  |
| 4 | 2-3 Times a Month      | 2        | 22%  |
| 5 | Once a Month           | 1        | 11%  |
| 6 | Less than Once a Month | 5        | 56%  |
|   | Total                  | 9        | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 3     |
| Max Value          | 6     |
| Mean               | 5.11  |
| Variance           | 1.36  |
| Standard Deviation | 1.17  |
| Total Responses    | 9     |

19. What would you be most likely to use print popular magazines for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 4        | 44% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 3        | 33% |
| 3 | Completing a homework assignment.   | 1        | 11% |
| 4 | Researching career opportunities.   | 0        | 0%  |
| 5 | Researching a personal interest or hobby.   | 2        | 22% |
| 6 | For pleasure reading.   | 5        | 56% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 9     |

20. Which of the following factors most influenced your decision to use print popular magazines? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 6        | 75% |
| 2 | Easy to read.                                       | 3        | 38% |
| 3 | Easy to skim.                                       | 4        | 50% |
| 4 | Easy to copy, highlight or take notes.              | 1        | 13% |
| 5 | Portable.   | 0        | 0%  |
| 6 | Easy to access from outside the library.            | 1        | 13% |
| 7 | Easy to search for particular words or phrases.     | 1        | 13% |
| 8 | Proximity -- I came across the item while browsing. | 0        | 0%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 7     |
| Total Responses | 8     |

21. In the last year, have you used print newspapers from any U-M library?

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 7        | 6%   |
| 2 | No     | 110      | 94%  |
|   | Total  | 117      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.94  |
| Variance           | 0.06  |
| Standard Deviation | 0.24  |
| Total Responses    | 117   |

22. In the last year, how frequently have you used print newspapers from any U-M library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 0        | 0%   |
| 2 | 2-3 Times a Week       | 2        | 29%  |
| 3 | Once a Week            | 0        | 0%   |
| 4 | 2-3 Times a Month      | 2        | 29%  |
| 5 | Once a Month           | 0        | 0%   |
| 6 | Less than Once a Month | 3        | 43%  |
|   | Total                  | 7        | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 2     |
| Max Value          | 6     |
| Mean               | 4.29  |
| Variance           | 3.24  |
| Standard Deviation | 1.80  |
| Total Responses    | 7     |

23. What would you be most likely to use print newspapers for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 3        | 43% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 2        | 29% |
| 3 | Completing a homework assignment.   | 2        | 29% |
| 4 | Researching career opportunities.   | 0        | 0%  |
| 5 | Researching a personal interest or hobby.   | 1        | 14% |
| 6 | For pleasure reading.   | 4        | 57% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 7     |

24. Which of the following factors most influenced your decision to use print newspapers? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 2        | 33% |
| 2 | Easy to read.                                       | 4        | 67% |
| 3 | Easy to skim.                                       | 2        | 33% |
| 4 | Easy to copy, highlight or take notes.              | 1        | 17% |
| 5 | Portable.   | 2        | 33% |
| 6 | Easy to access from outside the library.            | 1        | 17% |
| 7 | Easy to search for particular words or phrases.     | 0        | 0%  |
| 8 | Proximity -- I came across the item while browsing. | 2        | 33% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 6     |

25. In the last year, have you used online (full text) articles from databases?

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 94       | 81%  |
| 2 | No     | 22       | 19%  |
|   | Total  | 116      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.19  |
| Variance           | 0.16  |
| Standard Deviation | 0.39  |
| Total Responses    | 116   |

26. In the last year, how frequently have you used online articles from databases?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 4        | 4%   |
| 2 | 2-3 Times a Week       | 5        | 5%   |
| 3 | Once a Week            | 14       | 15%  |
| 4 | 2-3 Times a Month      | 31       | 33%  |
| 5 | Once a Month           | 17       | 18%  |
| 6 | Less than Once a Month | 22       | 24%  |
|   | Total                  | 93       | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 6     |
| Mean               | 4.27  |
| Variance           | 1.83  |
| Standard Deviation | 1.35  |
| Total Responses    | 93    |

27. What would you be most likely to use online articles for? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Writing a paper that requires outside sources.  | 87       | 94% |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 43       | 46% |
| 3 | Completing a homework assignment.   | 60       | 65% |
| 4 | Researching career opportunities.   | 5        | 5%  |
| 5 | Researching a personal interest or hobby.   | 10       | 11% |
| 6 | For pleasure reading.   | 3        | 3%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 6     |
| Total Responses | 93    |

28. Which of the following factors most influenced your decision to use online articles? Choose up to 3.

| # | Answer  | Response | %   |
|---|---|----------|-----|
| 1 | Easy to find.                                       | 64       | 69% |
| 2 | Easy to read.                                       | 27       | 29% |
| 3 | Easy to skim.                                       | 23       | 25% |
| 4 | Easy to copy, highlight or take notes.              | 17       | 18% |
| 5 | Portable.   | 15       | 16% |
| 6 | Easy to access from outside the library.            | 59       | 63% |
| 7 | Easy to search for particular words or phrases.     | 45       | 48% |
| 8 | Proximity -- I came across the item while browsing. | 6        | 6%  |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 1     |
| Max Value       | 8     |
| Total Responses | 93    |

29. In the last year, have you used audiobooks from any U-M library?

| # | Answer | Response | %    |
|---|--------|----------|------|
| 1 | Yes    | 2        | 2%   |
| 2 | No     | 114      | 98%  |
|   | Total  | 116      | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 1     |
| Max Value          | 2     |
| Mean               | 1.98  |
| Variance           | 0.02  |
| Standard Deviation | 0.13  |
| Total Responses    | 116   |

30. In the last year, how frequently have you used audiobooks from the library?

| # | Answer                 | Response | %    |
|---|------------------------|----------|------|
| 1 | Daily                  | 0        | 0%   |
| 2 | 2-3 Times a Week       | 0        | 0%   |
| 3 | Once a Week            | 0        | 0%   |
| 4 | 2-3 Times a Month      | 0        | 0%   |
| 5 | Once a Month           | 0        | 0%   |
| 6 | Less than Once a Month | 2        | 100% |
|   | Total                  | 2        | 100% |

| Statistic          | Value |
|--------------------|-------|
| Min Value          | 6     |
| Max Value          | 6     |
| Mean               | 6.00  |
| Variance           | 0.00  |
| Standard Deviation | 0.00  |
| Total Responses    | 2     |

31. What would you be most likely to use audiobooks for? Choose up to 3.

| # | Answer  | Response | %    |
|---|---|----------|------|
| 1 | Writing a paper that requires outside sources.  | 0        | 0%   |
| 2 | Completing a presentation or other multimedia project, such as a PowerPoint or video. | 0        | 0%   |
| 3 | Completing a homework assignment.   | 0        | 0%   |
| 4 | Researching career opportunities.   | 0        | 0%   |
| 5 | Researching a personal interest or hobby.   | 0        | 0%   |
| 6 | For pleasure reading.   | 2        | 100% |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 6     |
| Max Value       | 6     |
| Total Responses | 2     |

32. Which of the following factors most influenced your decision to use audiobooks? Choose up to 3.

| # | Answer  | Response | %    |
|---|---|----------|------|
| 1 | Easy to find.                                       | 0        | 0%   |
| 2 | Easy to read.                                       | 0        | 0%   |
| 3 | Easy to skim.                                       | 0        | 0%   |
| 4 | Easy to copy, highlight or take notes.              | 0        | 0%   |
| 5 | Portable.   | 1        | 100% |
| 6 | Easy to access from outside the library.            | 1        | 100% |
| 7 | Easy to search for particular words or phrases.     | 0        | 0%   |
| 8 | Proximity -- I came across the item while browsing. | 0        | 0%   |

| Statistic       | Value |
|-----------------|-------|
| Min Value       | 5     |
| Max Value       | 6     |
| Total Responses | 1     |

33. In a few sentences, tell us about a recent experience you had using library resources: What were you looking for? How did you plan to use the information? Were you successful in getting the information you needed from the library, why or why not?

## Text Response

I first began searching key words using the library portal's search function (lib.umich.edu). I faced some difficulty at first and decided to head down to the help desk. The librarian on duty assisted me in narrowing my search results.

I used the library website to book a study room a week ago. It was a very simple process and went smoothly.

I am writing a thesis and I have spoken in person with two incredibly helpful librarians. I found what I needed and they guided me to new resources the Mlibrary has that I never would have found! In that way, I think that the databases etc. that the university has should be more known.

Recently, I tried to get a book for a class about indigenous history in South America. I was eventually successful but had to wait until the book was returned to use it.

The library resources are immensely helpful. I had to find an ebook that I had previously found before for citation, however, I just couldn't locate the book. Finally, I asked a librarian over IM to help me find the book, and he/she found it for me in 2 minutes. I used the information to write an analysis paper, and it was a good source.

I have used the library resources often, mostly for school work but the online website helps so much. I can find anything I need through there without any troubles. I have also asked a librarian for help when I came across issues.

I was looking for books on the artist Hieronymus Bosch and on the court of Phillip II in order to write a research paper for class. I found promising books on the online catalog and was able to get the books from the library, and they have been useful in my research.

I was looking for resources about an Islamist political party for a paper, and I got info from JSTOR through the university.

Looking for an article to use in my paper for English Used in my paper Yes, was successful because I knew how to navigate through the library website

I had to find primary literature pieces for a biology research paper. I used the library database in order to narrow down my search results.

yes, I did the reason for that is I'm trying to expand my horizons.

I needed help citing a source. I used the librarian chat option online. Librarian was very helpful!

I am writing a thesis, and so was looking for primary sources. I spoke with a librarian about my topic and finding sources and it helped immensely--I went straight up to Special Collections and found what I had been looking for. I was able to complete my class assignment, learn more about my topic, and found some questions I might address in my thesis.

Last semester I had to write a research paper for a class and I needed a lot of article that fit specific terms. I was able to locate them using the library databases.

I was looking for online sources within the database. I helped my friend use the database as well. I was very successful with the information I was looking for. I was specifically able to find an article that was useful for my friend's paper.

I searched for an article I needed to write a paper for a class. I was able to find it fairly easily.

Overall, the best thing about the library in my opinion, is just the work environment. I use the library to work/ study quite often.

Used the library for looking for outsides sources for an english paper, and I was successful in not only finding sources but also incorporating them into my paper.

I have not needed to use library services other than using it as a quiet area for me to study.

I was looking for a textbook for pchem so I wouldn't have to buy it and I couldn't find it

Scholarly articles, I needed them as support in a research paper. Yes, the library has a lot of access to journals and articles online.

The ask a librarian online option is incredibly helpful.

I needed to look for a textbook I could not afford to buy for the term. There was a bit of required reading, so I borrowed the book from askwith and read what I needed to. I also looked at another textbook for a presentation I had to give.

I have used many article resources for classes, but they are provided to me by my teacher (although they are generally provided to them by the library). I have also used old yearbooks and newspaper articles from the Bentley Library for an in-class homework assignment/project.

I was looking for articles to write a research paper about twitter. i used the articles plus data base and got the information I needed.

I have only used the online data bases to write research papers. I found them very helpful and very plentiful, i just wish that it were quicker and easier to get a glimpse of what the article was about. Also if they all already had MLA citation on them

I requested a book online for pickup and was able to pick it up within the next few days.

I needed information about rap music and I was able to find many books.

I was looking for the magazine "Folkways." It appeared in my Mirlyn search as available in Hatcher Library, but when I clicked the link, it said "unavailable online." So, I was not successful in getting that information.

The ask a librarian chat service is the most helpful tool.

I was assigned to use the online resources my freshman year in Bio 173 as well as English 125. It was a nice experience to find out what I could get out of using such resources, but I can honestly say that I was only able to appreciate this when being assigned to use these resources specifically.

I was looking for a peer reviewed article in order to use it for an essay, and i was successful in finding it using online databases.

Resources for my papers. I was successful because I took a class on Digital Research.

I found many articles for my biology 171 paper using Mirlyn catalog

I Had No Trouble Finding What I Was Looking For Thanks To The Good Organization And Helpfulness In The Library.

I used askwith and it was useful

I wrote research papers in both my religion and anthro bio classes last semester and the online library data base was vastly helpful! I was able to locate all of the books I needed. My only concern would be the difficulties I had locating a book that was not on the Ann Arbor campus.

I recently used Mirlyn to search for a book I wanted to read. Unfortunately, the library did not have the book.

Most recently I checked out children's books for my children's lit class- they were impossible to find. I really don't understand the way the children's books are organized.

I used the askwith media library to get a movie for my Friday night. The attending librarians were wry helpful and suggested some movies

I had difficulty finding an article and the science librarian helped me.

I love the online database search engine! It is connected to many sources and is relatively easy to use.

instant messaged a librarian and it was SO HELPFUL. she led me directly to the sources i needed and it was so easy

I was recently working on a presentation for an engineering class and had to do some background research. The resources I needed were easily found online on through databases linked on the UM libraries website.

I was looking for particular books to help me complete my senior honors thesis. I was successful in getting the information I needed, and even more.

Was looking for a book for a class project, the book wasn't on reserves where it was supposed to be and in the office that holds reserves that aren't yet shelved. It took a while but staff was very helpful to

locate the book so my group could use it for background research for a PPT presentation.

I think that the staff is very helpful and I always find what I need

I used the research resources online, looking for sources for a research paper for my history class. I was able to find several newspaper sources.

Most recently I have been researching a toxicology paper. I was looking for scholarly research articles on the effects of a specific toxicant, and planned to use the information to write a paper. I was successful since I was able to write a thoroughly supported scientific paper.

I had to write a paper for an upper level biology class and I was looking for older articles online. This helped me so much with my project, especially after I took a class and learned how to use the search engine (i.e. web of sciences). I was successful in getting the documents/articles I needed, although it took some getting used to but I wish I knew about this resource when I was a freshman!

I'm currently researching relationships both among people in homeless communities and with people outside the community, specifically, with service/outreach workers from churches. I found a great book about it called Crossing Borders and was very excited to see that it was available full text online so that I could access it immediately and from the comfort of my home.

I am researching for my Women's Studies project, and being able to access articles through Google Scholar and the UM proxy has been extremely helpful -- I wish I would have known about the proxy as a freshman!

I was looking through the databases to find articles - for pleasure - on Asian culture. I was successful in finding the information I needed and found a lot more interesting articles as I was browsing through the database. However, recently I also wanted to read Haruki Murakami's 1Q84 but it always says it's checked out. The more popular books are always checked out and I never get to borrow them during the semester in the end. It's also really hard to search for books in a foreign language (specifically Chinese, Japanese, Korean, Indian) on Mirlyn log. The results I get are different from what I expected to get.

I am looking for material for the research paper for economics class. I was not successful in certain times because the books are on reserve or had been borrowed by someone else.

I normally use the Mirlyn Catalog to search for books or articles. Most of the time I am successful, occasionally not if the search results do not return anything relevant to my homework assignment or project.

I had to write an Informatics paper regarding the recent 2012 presidential elections and the impact of social media on the elections. I was looking for scholarly sources online through the databases. I planned to use them as works cited and evidence to back up my claim. I was successful because one of

the GSIs for the course is a graduate student in the School of Information and gave us a tutorial and then my personal GSI was very assisting during office hours when we needed help.

looking for country profile resources the library was very helpful! I found access to materials that helped me immensely on class projects. Also Wikis that have been put together by librarians full of pertinent materials for classes I have taken have been a great resource!

Renting a practice room in Shapiro-- it was difficult, unclear, and people at the desk did not know how to do it.

I was doing a research assignment on a topic that I was struggling to figure out quite the sources I should use. I found a single print book through the online system, then I went to go pick it up and found 5 more useful books. I was very successful in getting the information I needed.

Looking for research articles on online database for writing a research paper. Successfully found what I was looking for, since I had someone to show me how to search databases

Journal Articles for pleasure reading and I was successful

I was looking for a scholarly article to use for my research paper on traumatic brain injury and attention. I found a plethora of articles online that I could use for my articles by using the MGetIt links through the library website.

Looking for seminal ideas in the study of industrial cluster of SMEs.

I was looking for a quantitative data. I planned to use the information for the team presentation in one of my classes. I was successful in getting the information I needed from the library because one of my teammates was familiar with the process.

Great Experience!

Most recently I was looking for scholarly articles for a research paper. I was successful in getting the information I needed, but I found it easier to search for articles in google scholar than in the library database.

I mostly use the library to find books to read for pleasure. There is a pretty good selection, but I wish there were more recent books and a larger number of popular books, which always seem to be checked out for long periods.

I was looking for a book on Economics for a report I had to do and I was able to talk to a librarian at the help desk in the Ugli and get help quickly!

I was looking for a book that I was not aware that it was in Asian Library. I ran into a librarian and she was very helpful (it was in Hatcher) and she further led me to a room on 2F where the man there was even more enthusiastic that he led me all the way to the 4F and got the book. I really appreciate this and I feel grateful to those staff member. However, I do hope those books listed as missing can get a

new copy soon. I once tried to find a text book but it ended up with all collections were missing which was very frustrating. Thank you for your time reading this.

I used the ask a librarian service to help me with a paper for my environmental science/political science class. The attendant was really helpful and I was able to find what I needed. I love this service.

Requested a book online and then received an email that it was ready. It was very convenient!

Finally, I come to the place where I could write my suggestions. I really hope that the from the library website, we could see the feedback of each book, just like the feedback of something on Amazon, and also how many times the book has been borrowed out. These are really important information for the management of the library and for further readers. Important discussions could also be launched in the feedback of many readers. Please do that, if you really want to serve as a good library.

I was looking for academic journals for a research paper to help support my arguments. I was able to find three articles from a variety of journals, all in about half-an-hour using articles plus. Super fast, and great, high quality academic research!

I have recently used the library research database (PsycInfo) to look for Psychology research journals that may be helpful for my research project. I needed some citations and extra information to prepare my poster abstract submission. I successfully got the information I needed, and I especially liked the fact that I could download the relevant articles in PDF format. The only down side is that sometimes not every article is available as full text.

The online journal articles aren't always accessible ...only the abstract

Journal papers for research. Yes, I successfully got the information. I know what papers I need, just use library to quickly obtain that.

I recently had to write a research paper for my english class. Thus, I used the resources provided online from the library to find sources and articles that were useful to me and enabled me to write a strong paper.

I was looking for an article about two different topics that weren't related but i wanted to find a relationship. My boss needed it for a presentation. Yes, sort of; I found an article that was about the topics but not directly related to what he wanted.

I was looking for a scale using Psych Tests for a project, and the database worked perfectly.

I pretty much only use it to find psychology articles available online. I kind of just figured out how to use it as I went along. I'm not really aware of the resources or how to use them.

I recently used PsycInfo to search for information regarding a paper on children's mental health in Africa. It was helpful and fairly easy to use, however, when I used other things like PubMed, I received many of the same articles.

I was looking for specific research articles for a psychology research paper and I wanted to look on Google Scholar because MGet It was not available. So I used a MyrIn site that a librarian created for a Psych 351 class and gained access to Google Scholar with the MGet It option. It was very helpful in obtaining other articles that I was available to download as a PDF.

I was looking for scientific articles for my research presentation's powerpoint. It was super easy to find (although it may have been difficult for someone who had not used it before...) and easy to search specifics from the many articles provided.

I used online research articles recently to complete a research essay (hw assignment). I had a relatively easy time finding an appropriate article, however, sometimes I have trouble sifting through relevant and irrelevant articles.

I needed a book on racism so I went to the library website online and looked at what books they had. I then took down a few names and call numbers and then went to the grad library. I browsed through the books I wrote down and also looked at others in that section. I chose the one I needed for a class assignment.

Usually looking for articles in scientific journals. This information was used to write research papers and finish presentations for psychology courses. Yes, I was always successful in finding the information I needed. Using the Library MGetIt links makes everything very easy.

Most of the time I use the library for research purposes. I used to only know about myrIn but a library assistant showed me article plus which has been a big help.

not sure

I had to find certain books from the grad library, which I found by wandering around the stacks until I found it. I was successful eventually because I followed the numbers.

Recently I was looking for a peer reviewed article describing the differences in cultural beliefs on people with disabilities. I used articles plus to research this. I planned to use the information for a written homework assignment for my MOVESCI 421 class. I was successful in getting the information that I needed, because I had used the library resources before. Also, the articles plus website is very easy to use and navigate through.

I used articlesplus to search for articles for a research paper.

I wanted to check out two books for a class instead of having to buy them. I was really happy with my library experience because I have been able to check out the books for the whole semester.

I was looking for articles about attitudes towards criminals. I planned to write a paper with the info. I was successful.

I was recently browsing PsychInfo to find research related to sexual desire and fantasy for my research lab, thesis, and personal interest. What was available was interesting, but many articles were

unavailable.

I'm in the process of compiling information for a presentation on Special Education in the school systems and how it relates to SES. I feel like there are a lot of science journals in the UM databases, and not a whole lot of current social science studies or qualitative studies. Additionally, the search feature provides many results, but it is not quite simplified or narrowed to the topic.

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 97    |

34. Thanks for completing our survey! If you would like to be entered in a drawing to win one of two \$25 Blue Bucks cards, please enter your uniqlname, and then press the submit button below to record your responses.

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 104   |